

Texas Workforce Press Release

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TWC Adds Online Bill Payment to UI Debit Card Transactions

AUSTIN – The Texas Workforce Commission (TWC) has enhanced the TWC Unemployment Insurance (UI) Debit Card with the option of online bill payment. The added feature enables customers to pay bills electronically with their TWC UI Debit Cards, eliminating the need to use other forms of payment, such as cash, checks or money orders.

“This added convenience of secure online bill payment through our Unemployment Insurance Debit Card complements TWC’s mission to provide streamlined, efficient services to our customers,” said TWC Executive Director Larry Temple.

To use online bill pay, TWC UI Debit Card customers can visit the JPMorgan Chase Web site, www.myaccount.chase.com, to perform such transactions as:

- Paying anyone, anytime, anywhere within the United States
- Tracking past, future and open payments
- Scheduling payments up to one year in advance
- Reviewing their debit card account

Each online payment transaction is 50 cents.

TWC has partnered with Chase for the debit card to offer secure, convenient and fast access to UI funds for Texas workers who have become separated from their jobs through no fault of their own.

In addition to online bill pay, TWC UI Debit Cards may be used for purchases and to receive cash back. The cards can be used at any merchant that accepts Visa, and cash can be obtained from automated teller machines (ATMs) and at Visa-member banks and credit unions nationwide. Once claimants receive and activate their debit cards, cash benefits will be automatically deposited to debit card accounts each payment period, eliminating mail delays and claimant costs associated with cashing, and/or depositing traditional paper checks.

Claimants can call Chase toll-free at (866) 865-1273 with any questions about the TWC UI Debit Card or to check the status of their accounts. For questions about benefits, cardholders may visit the TWC Web site at www.texasworkforce.org or contact the TWC UI Tele-Center at (800) 939-6631.

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The Texas Workforce Commission is a state agency dedicated to helping Texas employers, workers and communities prosper economically. For details on TWC and the programs it offers in unison with its network of local workforce development boards, call (512) 463-8556 or visit www.texasworkforce.org.